

Blue Harp Buzz



Fun Facts

 **Did you know?** Octopuses have three hearts and blue blood!

 **Did you know?** India is the world's most populous country.

 **Tech Fact:** The first computer mouse was made of wood!

 **Coffee Fact:** Coffee beans are actually seeds, not beans.

 **Brain Fact:** Your brain uses roughly 20% of your body's energy, even though it makes up only a small percentage of your body weight.

 **Space Fact:** A day on Venus is longer than a year on Venus.

 **Nature Fact:** Bees can recognize human faces.

 **Technology Fact:** More people around the world have access to a mobile phone than to a toilet.

 **Animal Fact:** Sharks existed before trees appeared on Earth.

 **Food Fact:** Bananas are botanically classified as berries, while strawberries aren't true botanical berries.

 **Music Fact:** Listening to music can trigger the release of dopamine, a chemical associated with pleasure and reward.

 **India Fact:** The zero as a mathematical concept was developed and formalized in ancient India.

Happy Work Anniversary to



Krishna Kumar Gupta - 8 years

Piyali Ghosh - 2 years

Kudala Ramesh - 1 year

How the Internet Actually Works

Have you ever wondered what happens when you click a website link?

The internet is a huge network that connects computers and devices around the world. When you enter a website address, your device sends a request through your Wi-Fi or mobile network to your Internet Service Provider (ISP).

A system called DNS finds the website's server address. Your request is then divided into small pieces called data packets, which travel through different networks and routers to reach the server.

The server processes the request and sends the information back to your device. Your browser then puts everything together and displays the webpage.

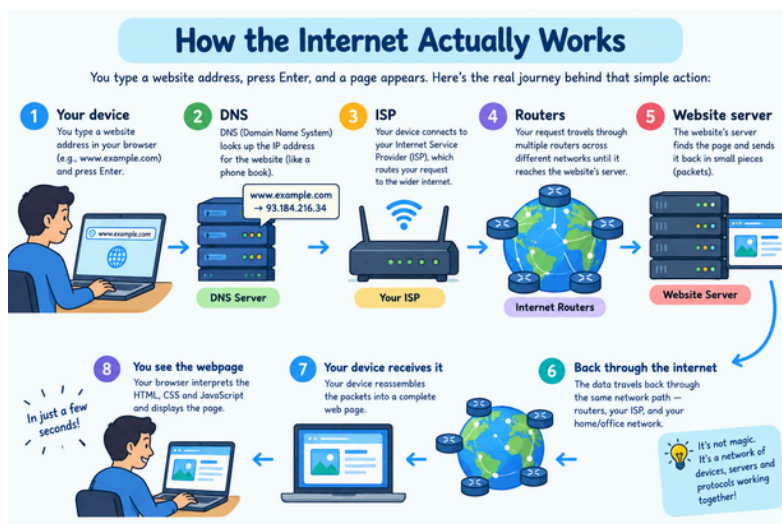
In Simple Words:

You → Internet → Server → Internet → You

All of this usually happens within seconds!

The internet may seem simple to use, but behind every click, thousands of computers and networks work together to deliver the information we need.

The internet is essentially a global network connecting people, devices, and information.



By Ramesh

Blue Harp Buzz

The Future of Work: Humans and AI Working Together

Artificial Intelligence (AI) is changing the way we work. From writing emails and analyzing data to automating routine tasks, AI is becoming a useful part of the modern workplace.

However, AI is not simply about replacing people. The future of work is increasingly about humans and AI working together.

AI can handle repetitive tasks, process large amounts of information, and provide quick insights. Humans bring creativity, communication, critical thinking, experience, and decision-making.

A Simple Example

AI: Analyzes data and identifies patterns.
Human: Uses that information to make the final decision.

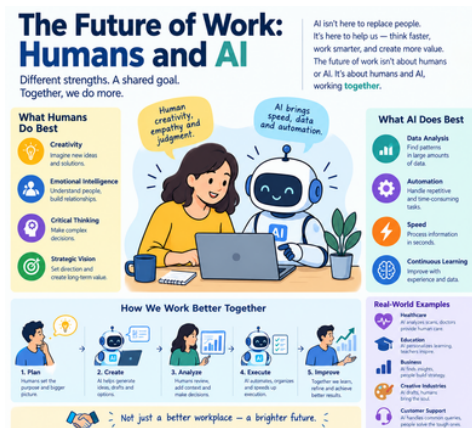
This combination can help employees save time, improve productivity, and focus on more meaningful and creative work.

What Should We Expect?

The workplace of the future will likely require people to develop new digital skills and learn how to use AI responsibly. At the same time, uniquely human skills such as creativity, teamwork, empathy, and problem-solving will remain important.

The future isn't necessarily humans vs. AI. It's humans + AI.

By learning to work effectively with AI, organizations and employees can make technology a powerful partner in the workplace.



The Future of Mobile Technology

Smarter phones. Faster connections. A more connected world.

Mobile technology is evolving beyond calls and texts. It's becoming smarter, more personal, and more powerful – shaping how we work, learn, play and live.



The Future of Mobile Technology

Mobile technology has become an important part of our daily lives. Smartphones are no longer used only for calls and messages —they help us work, learn, shop, communicate, and access entertainment.

The future of mobile technology is expected to bring faster networks, smarter devices, better security, and more AI-powered features.

What Can We Expect?

- **Smarter Smartphones**: AI will make devices more personalized and useful.
- **Faster Connectivity**: New generations of mobile networks will provide faster and more reliable communication.
- **AI Integration**: Mobile devices will increasingly use AI for tasks such as translation, photography, productivity, and assistance.
- **Better Security**: Improved biometric and software security will help protect personal and business information.
- **New Devices**: Foldable phones, smart glasses, wearables, and other connected devices may become more common.

Mobile technology is moving beyond simply connecting people. It is becoming a platform for work, innovation, entertainment, and everyday convenience.

The future of mobile technology is smarter, faster, and more connected.

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Technology - 10 Years of UPI completed on 25-08-2026 (It was launched by NPCI on April 11, 2016)

**From “Do You Have Change?” to
“Scan & Pay.”**

Remember those days when our pockets used to jingle like wind chimes, and finding the right change was simply part of everyday life. The constant hunt for "change" was just part of the daily grind. As UPI completes a decade, it is incredible to look back at how a simple QR code transformed the rhythm of daily life in India. From a chai stall on a highway and a roadside vegetable vendor to an auto ride or a high-end retail store, the same QR code has made digital payments accessible to everyone., the exact same blue and white code levels playing field. UPI didn't just build a payment landscape; it built true financial inclusion for people across every stratum of society.

What makes me proud as an Indian isn't just the sheer speed or safety of the network; it's that India built a world-class, real-time digital payment benchmark that the rest of the world is now eagerly queuing to adopt.

Celebrating 10 Years of UPI. - From Coins in Pockets to Payments in Seconds.

By Prem Kumar

customer support success.

**Customers don't
churn suddenly, it
happens slowly.**

Closing a deal may be the easiest part of the journey, but keeping the customer is where the real work begins. often seen situations where everything goes smoothly until the sale is completed—good conversations, clear expectations, and positive momentum. and then things slow down replies take longer, follow ups become irregular.

We the service team, don't just manage customers; we manage expectations, emotions, & outcomes, often all at once.

We are the bridge between promises made and value delivered.

churn feels personal , even when it isn't???

Success isn't just measured in numbers, but in trust built over time.

**Promises win customers.
Performance keeps them.**

By Piyali

The Little Seed

Once, a little seed fell into a dark piece of soil.

It was scared. It thought, **"My life is over. I can't see the sunlight."**

Days passed. Rain came. The seed slowly began to grow. It pushed through the hard soil and finally saw the sunlight.

Years later, it became a beautiful tree. Birds built nests in its branches, and people rested in its shade.

The little seed understood something:

Sometimes, life puts us in the darkness not to stop us, but to help us grow.

Moral: Don't give up when life becomes difficult. Your hardest days may be preparing you for better days. ❤️



By Prem Kumar

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Chicken Liver Pepper Fry

By Prem Kumar

Ingredients:

- Chicken liver – 500 g
- Onion – 2, finely chopped
- Green chilli – 2
- Ginger-garlic paste – 1 tbsp
- Black pepper powder – 1½ tsp
- Turmeric powder – ½ tsp
- Chilli powder – ½ tsp
- Garam masala – ½ tsp
- Curry leaves – 1 sprig
- Oil – 2 tbsp
- Salt – as needed
- Coriander leaves – for garnish

Preparation:

1. Clean the chicken liver well and cut into small pieces.
2. Heat oil in a pan and add curry leaves and green chilli.
3. Add chopped onion and fry until golden.
4. Add ginger-garlic paste and cook for 1–2 minutes.
5. Add turmeric, chilli powder and salt.
6. Add chicken liver and mix well.
7. Cover and cook on medium heat for about 8–10 minutes, stirring occasionally.
8. Add pepper powder and garam masala.
9. Fry on medium-high heat for another 3–5 minutes until the liver is fully cooked and the excess water evaporates.
10. Garnish with coriander leaves.

Tip: Don't overcook chicken liver, as it can become hard and dry. Make sure it is fully cooked through before eating.

